

## Annex 1

Complaint	Citizen can contact	Telephone number for citizens	
<b>Administrative law</b>			
Minimum wage and minimum holiday allowance (underpayment)	Inspectorate Ministry of Social Affairs and Employment (former Labour Inspectorate)	0800-2700000	
Violation of working hours			
Violation of working conditions			
Social security premiums and taxes are not paid (and other fiscal matters)	Tax and customs administration	0800-0543	
Housing	Municipality	No central number available	
<b>Penal law</b>			
Labour exploitation	Inspectorate Ministry of Social Affairs and Employment or Police	0800-2700000 (0900-8844)	
Human trafficking/prostitution	Police	0900-8844 In case of emergency: 112	
Violence, intimidation, threats			
Deception (f.i. different work than what was agreed/announced)			
Fraud with a bank card			
Identity fraud			
	Report crime anonymously	0800-7000 (possible to report in German and English)	
<b>Civil law</b>			
Claim wages that have not been paid	Het Juridisch Loket (provides free legal advice in a wide range of areas, including labour relations)  (Alternatives: trade unions or private lawyer)	0900-8020	
Compensation for injury caused by employer			
Unreasonable discharge			
Excessive non-competition clauses			
No wages are paid in case of illness or pregnancy			
Employer does not comply with the relevant Collective Labour Agreement (f.i. wages)			
Disproportionate fines for minor infringements			
Forced to register as self-employed but is really working as employee			
Temporary work agency does not comply	Foundation for	0800-7008	

with the relevant Collective Labour Agreement (f.i. wages)	Compliance with the Collective Agreement for Temporary Employees (SNCU) and Het Juridisch Loket (Or trade union or lawyer)	0900-8020	
Discrimination on the at work	Contact point discrimination	0900-2354354	
<b>Other</b>			
Reporting victims of human trafficking	CoMensha	033-4481186	
Support for victims of labour exploitation	FairWork	020-5231100	